## **Amendments to the Specification**

Please replace paragraph [0019] at page 2 of the application as published (US 2002/0082961 A1) with the following amended paragraph:

**[0019]** FIGS. 8c-1, 8c-2, and 8d are high level data model diagrams depicting exemplary data entities, data elements within those data entities, and exemplary relationships between the exemplary data entities in a further alternative exemplary embodiment of the present invention;

Please replace paragraph [0170] at pages 12-13 of the application as published (US 2002/0082961 A1) with the following amended paragraph:

**[0170]** FIGS. 8c-1, 8c-2, and 8d are high level data model diagrams depicting exemplary data entities, data elements within those data entities, and exemplary relationships between the exemplary data entities in a further alternative exemplary embodiment of the present invention.